



WHEN THE  
UNEXPECTED HITS:

# HOW HR SUSTAINS WORKFORCE STABILITY AND CARE



**Co-organizers**

**Date & Agenda**  
**8<sup>th</sup> Jan 2026 (Thu)**

*1630-1700 Reception*  
*1700-1800 Sharing*  
*1800-1830 Networking*

We are glad to have **Ms. Wing YIM, Head of Staff Relationships and Welfare Services Department, KMB (Kowloon Motor Bus)**, as our Speaker, to share the real experience to sustain workforce stability and care.

When the unexpected hits, is your organization ready? From natural disasters to sudden operational disruptions, HR serves as a primary stabilizing force for both the business and its people during critical moments, anchoring decisions, communication and care when the organization is under pressure.

We'll walk through real experiences of what it feels like to be in HR when things go wrong: the dilemmas, the trade-offs and the small decisions that make a big difference to people.

We'll talk about how we prepared (or wished we had prepared), how we communicated with staff and leaders, how we tried to balance stability and care, and what we learned afterwards.

Rather than a "how-to" course, this will be a sharing of experience, successful and otherwise, offering reflections, practical ideas and questions you can bring back to your own organisations, so that when the next unexpected moment comes, we can stand steady for both the organisation and our people.

## **Co-organizers:**

HK People Management Association <https://www.hkpma.net>

Privili Online <https://corp.privili.online>

**RSVP:** 3<sup>rd</sup> Jan 2026 (Fri)

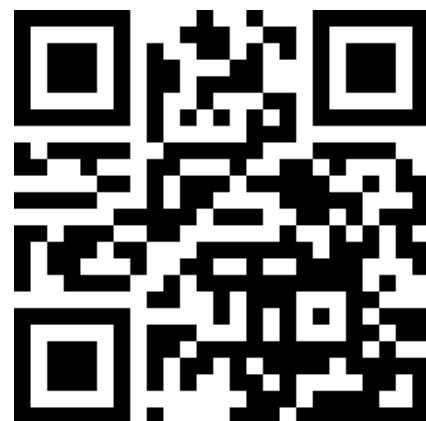
**No. of Seats:** 40

**Fee:** Free of charge

**Venue:** Suite 610, 6/F Ocean Centre, 5 Canton Road, TST, Kowloon

**Language:** Cantonese

Organizers operate on a first come, first served basis.



Scan to register

<https://luma.com/1ylguoul>