



香港人才管理協會

**HONG KONG PEOPLE MANAGEMENT ASSOCIATION**

*(Operated by Hong Kong People Management Association Limited)*

## Mediation in Handling Complaints of Human Resources Issues

Members and guests of the Hong Kong People Management Association (HKPMA) are cordially invited to attend a seminar on “Mediation in Handling Complaints of Human Resources Issues”. Nowadays, Mediation is becoming more and more popular in Hong Kong, it appears to be one of the preferred means of resolving disputes in the society. It is beneficial to HR professionals if they can acquire more knowledge and skills in Mediation especially in handling complaints of human resources issues. Details are as follows:

**Date:** April 12, 2013 (Friday)

**Time:** 6:30 – 8:30 pm

**Venue:** Room 1008, 1/F HKPC Building, Tat Chee Avenue, Kowloon Tong, Kowloon

**Content:**

- Introduction
- Mediation process, role of mediator, nature of mediation
- Demonstration
- Mediation in handling complaints of HR issue
- Q & A

**Speakers:**

**(on a pro bono basis)**

- Ms. Jody Sin  
Mediator & Practicing Solicitor  
Mediation Trainer  
Accredited Mediator & Assessor for Accreditation, Hong Kong International Arbitration Centre (HKIAC)
- Mr. Roy Cheng  
Mediator & Mediation Trainer  
Accredited Mediator & Assessor for Accreditation, HKIAC
- Mr. Vod K.S. Chan  
Barrister-at-Law  
Accredited Mediator & Assessor for Accreditation, HKIAC  
Member of Hong Kong Mediation Centre (HKMC), HKIAC  
Chairperson of General Interest Group of HKMC, HKIAC
- and other Honorable Guest Speakers

**Language:** Cantonese

**Fee (Venue & Admin. cost) :** **HKPMA Member: HK\$50**      **Non-Member: HK\$120**

**Enrolment:** Please complete the Reply Slip and return by email to [info@hkpma.net](mailto:info@hkpma.net) or fax to 8343 1285 on or before **April 10, 2013** and post your crossed cheque payable to “**Hong Kong People Management Association Limited**” to the following address:  
Hong Kong People Management Association, Room K 9/F Block 3 Camelpaint Building,  
60 Hoi Yuen Road, Kwun Tong, Kowloon, Hong Kong.

**Enquiry:** Ms Mency Yu at 2868 4507

**Remarks:** Acceptance will be on a first-come first-served basis. Confirmation of places will be subject to receipt of cheque payment to the Association. No refund will be made after payment but substitution may be made by notifying HKPMA at least 2 days prior to day of the function.



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## REPLY SLIP

(Please email to [info@hkpma.net](mailto:info@hkpma.net) or fax to 8343 1285)

**Re : Mediation in Handling Complaints of Human Resources Issues**

**on April 12, 2013 (Friday)**

Participant Name : \_\_\_\_\_ Position : \_\_\_\_\_

☐ Member ☐ Non-member Email : \_\_\_\_\_

Participant Name : \_\_\_\_\_ Position : \_\_\_\_\_

☐ Member ☐ Non-member Email : \_\_\_\_\_

Company Name : \_\_\_\_\_

Contact Person : \_\_\_\_\_ Contact tel. : \_\_\_\_\_

Signature : \_\_\_\_\_ Date : \_\_\_\_\_

No. of participants: **Member** \_\_\_\_\_ x **HK\$50** = **HK\$** : \_\_\_\_\_

**Non-member** \_\_\_\_\_ x **HK\$120** = **HK\$** : \_\_\_\_\_

**Total HK\$** :

NOTICE: In taking part in this event, participant shall be responsible for his/her own safety and shall hold HKPMA harmless against all claims.